Understanding the Treatment Center's Role in Regards to Patient Financial Responsibility

Nelson Hardiman Partner, John A. Mills, is presenting at The third annual Treatment Center Investment & Valuation Retreat, Scottsdale, AZ.
Session Date: December 6, 2017

Session Time: 2:00 PM – 4:00 PM

Session Title: "Deep Dive Workshop: Understanding the Treatment Center's Role in Regards to Patient Financial Responsibility"

Presented by the American Addiction Treatment Association

Insurance companies expect substance abuse treatment programs to act as middlemen and collect payment–including deductibles, copays, and coinsurance– from patients to meet their financial responsibility. This often causes grave hardship to patients plagued by addiction who cannot afford the high cost of treatment programs. Further exasperating the problem is that insurance companies view the practice of providing "scholarships" or waiving patient financial responsibility as fraudulent. To meet their contractual and legal obligations, treatment center operators must understand their obligations in regards to patient financial responsibility. Thankfully, guidance is available to help providers ensure their compliance.

Upon attending this session, participants will be able to:

- Understand the risk of waiving fees and other practices that raise red flags with payers
- Discuss how to fulfill patient financial responsibility obligations
- Identify resources to keep staff up to date with evolving patient financial responsibility requirements